It’s easy to sign in to see a tutor-coach! You can find us in the Learner Centre on the second floor of the Singhmar Centre for Learning.
Start at the kiosk and enter your student ID number. It’s a touchscreen, so you can use your fingers to type the numbers.
Next, tell us what kind of help you want. You can pick from:

- Tutorial-Coaching: Math, Science, Health Sciences
- Tutorial-Coaching: English, Reading & Writing
Tell us if your class is in person (in a classroom) or online.
Enter the name of your program.
Type the name of your course or the topic you would like help with.
Pick “No SMS Text” at the bottom of the screen.
Finally, take your ticket. Sit down close to the Tutorial and Academic Coaching service desk. When it’s your turn, a tutor-coach will call your name and ticket number. Please pay attention and listen to make sure you hear when they call you!
You can watch the screen on the wall behind the desk to see your place in line. While you are waiting, your number will be in the grey column in the middle.

When it is your turn, your number will appear in the yellow column.

We look forward to helping you!