Library Chat Box in Moodle

Adding an Ask a Librarian chat box to your Moodle course will allow your students to chat with the library staff in real time (during library open hours).

Steps to add chat box to Moodle:

1. Turn on editing in your course
   ![Edit settings]
   ![Turn editing on]

2. Click on Add a block (bottom left corner)
   ![Add a block]

3. From the Add a Block menu select HTML as the type of box

4. The new block will appear on the right column

5. Click on the gears image to edit the new block
   ![new HTML block]

6. Click on Configure (new HTML block) block

7. In the block title box, type in Ask a Librarian

8. Click on the Show/Hide advanced buttons icon, in the Block settings Content area
9. Click on the HTML icon `</>`

10. Copy the code below and paste it into the HTML Source Editor box

11. Click on Save Changes

**Chat box code:**

```html
<!-- Place this div in your web page where you want your chat widget to appear. -->
<div class="needs-js">JavaScript disabled or chat unavailable.</div>

<!-- Place this script as near to the end of your BODY as possible. -->
<script type="text/javascript">
(function() {
  var x = document.createElement("script"); x.type = "text/javascript"; x.async = true;
  x.src = (document.location.protocol === "https:" ? "https:" : "http://") + "ca.libraryh3lp.com/js/libraryh3lp.js?207";
  var y = document.getElementsByTagName("script")[0]; y.parentNode.insertBefore(x, y);
})();
</script>
```

The Ask a Librarian box should now appear in your Moodle site. When chat is not available a message will show requesting your students email the library instead.

Information about adding library resources to Moodle can be found on the [Linking to Library Resources guide](#). For additional help with adding the chat box contact the Library staff at library@norquest.ca