Library Curb-Side Pick Up

Order items online, pick them up on campus!

Step 1: Place a Hold Online

Place requests for books, DVDs, and more through the library catalogue, or contact the Library for help.

Step 2: Email the Library

Contact the library to set up an appointment for pick up. Your items will be held for 10 days.

Step 3: Wait for Confirmation

Once your appointment has been booked, you will receive an email confirmation. This email will include a link to cancel your appointment.

Step 4: Arrive on Time at Imagine Hall

When you arrive, call (780) 644-6070 or text (587) 600-0084. A staff member will bring you your items.

Step 5: Return to the Book Drop

You can find the book drop in Imagine Hall. Do not return items to the pick up table or directly to staff.

Remember:
- Be ready to show picture ID
- Know your student/staff ID #
- If you do not come to your appointment or if you cancel the same day, your holds will be cancelled
- Email the library at least 24 hours before your appointment if somebody else is claiming your holds for you
- Do not come to campus if you feel ill or if you have been exposed to somebody who is ill

Items from the Reserve Collection are not available for loan, but you can request a digital scan of an article or up to 1 chapter of a book.

Learn more and place your request at https://norquest.libwizard.com/f/ILL